

Improving Parts Quality, Availability, & Supplier Performance

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INPO 101



Mission:

Promote the highest levels of safety and reliability – to promote excellence – in the operation of commercial nuclear power plants

Institute of Nuclear Power Operations

Members:

All U.S. organizations that operate commercial nuclear power plants.

Nuclear operating organizations in other countries and nuclear steam supply system, architect/engineering and construction firms are INPO participants



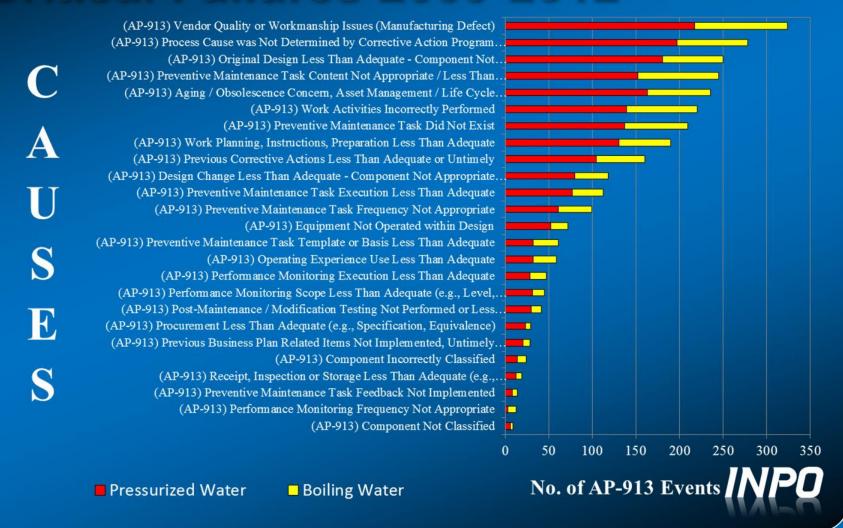
Improving Parts Quality & Availability

Criteria

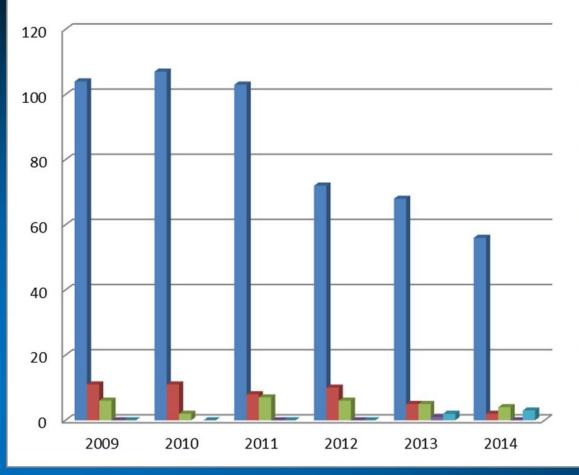
- Maintain a critical spare inventory
- Ensure that inventoried parts are ready to install
- Monitor the supply chain to ensure part quality and availability
- Establish supply chain processes to procure acceptable parts
- Monitor supplier performance and feed back to supplier for corrective actions



Contribution of Parts Issues to Critical Failures 2009-2012



AP-913 Events Caused by Supply Chain Processes

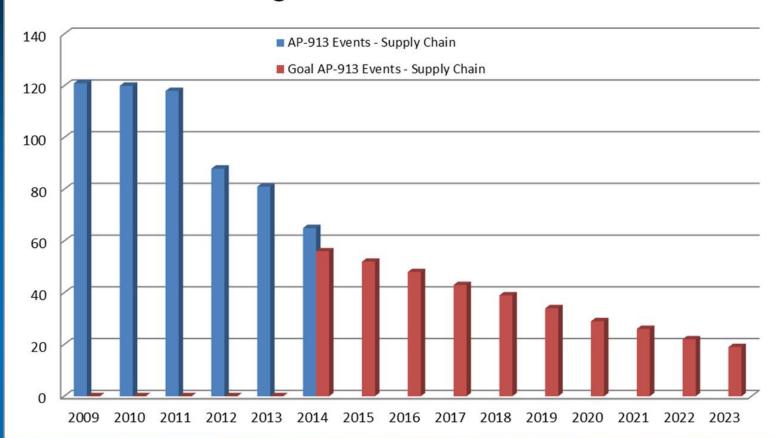


- Vendor Quality or Workmanship Issues (Manufacturing Defect) from an Authorized OEM/Distributor
- Procurement Less Than Adequate (e.g., Specification, Equivalence)
- Storage, Shipping, or Handling Less Than Adequate (e.g., Environment, Shelf Life, Control of Scavenged Parts, Storage PM)
- Part Procurement from an Alternant Source (e.g., Third Party or Commodity Dealer)
- Supplier Services Incorrectly Performed Offsite (e.g., Equipment Refurbishment)



Goal

Great Challenge 4 AP-913 Failure Reduction Goals





Areas for Improvement

- Vendor quality and manufacturing defects on nonsafety-related equipment have resulted in automatic scrams and plant transients.
- Oversight of procurement specifications and key manufacturing inspections did not identify defects or prevent the failures.
- Managers have not ensured that testing programs for critical items identify quality issues and many critical spares are below minimum stocking levels.

Areas for Improvement

- Some important components are not being stored and maintained in a manner to ensure reliability following installation in the plant.
- Engineering and supply chain managers have not identified and maintained adequate inventories of critical spare parts
- Engineering managers are not prioritizing the timely completion of critical spare parts system reviews.

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Questions/ Comments?





Principles for Excellence in Nuclear Supplier Performance

Maureen Kunapareddy

Background on the initiative

- INPO established the Supplier Participant Program in December 1982
- Members of the program commit to:
 - Driving continuous improvement by achieving high nuclear standards,
 sharing construction and operating experience, and continuing to enhance
 nuclear safety and avoid risks to personnel
 - Being members of Supplier Participant Advisory Committee (SPAC)
 - Adhering to INPO 14-005, Principles for Excellence in Nuclear Supplier
 Performance
- Industry has committed to improving Supplier performance, by making this one of the INPO key strategies

Why was INPO 14-005 developed?

- There was little industry guidance and standards that spoke directly to nuclear suppliers.
- SPAC recognized this gap in 2012 and began work to outline key elements and behaviors necessary to achieve excellence in supplier performance.



How was INPO 14-005 developed?

- Developed by subgroup of SPAC and representatives from utilities.
- Key principles were selected based on a review of comparable principles INPO developed for nuclear power plants, with a desired slant toward supplier activates.
- Intentionally written at a high level.



What is INPO 14-005?

- The document describes essential principles and attributes that support achieving excellence in the service and products provided by nuclear suppliers and non-nuclear suppliers
- Nuclear suppliers include those contractors and subcontractors who provide materials, equipment, and or services
- INPO 14-005 is a "Open Distribution" document



The 7 Principles

- 1. Nuclear Safety culture
- 2. Materials, equipment, configuration control, and quality assurance
- 3. Human Performance
- 4. Training and qualifications
- 5. Continous improvement
- 6. Operating experience and lessons learned
- 7. Procurement and contracting of materials and services

How will INPO 14-005 be used?

 Senior representative from domestic utilities and supplier participants have reviewed the document and agree to support its implementation

- Suppliers Participants
 - Self-Assessment to be performed by each SPAC member
 - Results will be rolled up into best practices and gaps
 - Used to develop new metrics



Continued:

Utilities

 Work with suppliers and provide oversight to ensure they are meeting the principles

INPO

- Identify strengths and performance issue caused by Supplier product or service
- Event Reporting OE/IER
- INPO will provide assistance to SPAC members based on gap analysis as necessary

Vision for 2023

- Supplemental and Non-Nuclear Workers errors reduced
- Supplied goods and services don't challenge safety or reliability
- High quality parts available when required and meet specifications
- Leaders ensure programs, processes, and infrastructure create continuous improvement



Questions



